A Legacy of Caring

On Thursday, October 1, 2015 the Volunteers In Medicine Clinic of Lane County presented the inaugural Sister Monica Heeran Legacy of Caring Award to Priscilla Gould in recognition of her many years of service to Lane County. Dr. Steven D. Marks, chairman of the VIM Board of Directors presented the award to Priscilla during a special award luncheon organized by the Volunteers In Medicine Clinic.

The award, named in honor of Sister Monica Heeran, is given annually by the Board of Directors of VIM, to honor an individual who through their dedication and compassion, has helped make our community a better, healthier place for the underserved and the disadvantaged.

Priscilla served as the Executive Director of United Way of Lane County from 1980 until her retirement in 2012. During that time, she helped raise approximately $76 million for local human services agencies through the annual United Way Campaigns.

“The tough work of health care transformation, ultimately is a local issue. Our Community’s success depends on our ability to work together...” Priscilla Gould

Priscilla played an important role in helping to launch the 100% Access Coalition, which brings together a broad range of partners, including VIM, to increase access to healthcare for tens of thousands of Lane County residents. Other collaborative efforts include the Latino Medical Access Coalition and her work in helping to establish the 211 System.

Priscilla is known as a strong and articulate advocate for the underserved in our community. She remains actively involved as a volunteer for a variety of different organizations.

“...these uncertain times have caused many organizations to look inward, to pull back from the community... from collaboration... I would like to suggest that this is precisely the wrong time to ‘hunker down’, or pull back.” Priscilla Gould

The Volunteers In Medicine Clinic is very grateful to the sponsors of the 2015 Sister Monica Heeran Legacy of Caring luncheon: Pacific Continental Bank, Mrs. Nonnie Cole, Mrs. Marie D. Jones and Mrs. Mary Lee Ward, for their support. The Sister Monica Heeran Legacy of Caring Award was designed by Ellen Tykeson and produced by Joe Valasek, owner of Carveture.

Nominations for next year’s Sister Monica Heeran Legacy of Caring Award will be opened in February 2016. For more information please call (541) 686-6361.

The VIM 15 Challenge

The Volunteers In Medicine Clinic of Lane County opened its doors for the first time on February 1, 2001. Then, as now, the mission of the clinic was to provide life-saving, primary care services at no cost to the medically underserved.

This continues to be a time of great change within the healthcare system. Here in Lane County, there are thousands of people who have no access to a physician, can’t afford their medical deductibles, or simply don’t qualify for state funded health insurance. Fortunately, VIM has a strong and dedicated group of volunteer medical professionals and community members who, along with the clinic staff, remain committed to providing the health care so desperately needed.
We receive no government funding and charitable gifts from people like you make up the majority of our annual budget.

That’s why we are inviting our friends and supporters to accept the VIM 15 Challenge to help celebrate our 15th Anniversary. There are lots of ways that you can become part of the challenge during this coming year: give a gift of $150, $1500, or $15,000; let VIM know we can count on your support by making a three year pledge commitment; or, arrange for monthly or quarterly automatic gift payments. Other donors have agreed to increase their gift by an amount that they choose. For more information about the VIM Challenge, please call (541) 686-6361.

Talking with DeLeesa

Education is one of the most valuable tools a person can have, but I must say everything I learned about being an Executive Director, I learned from watching and doing. I had the honor of having Sister Monica Heeran as a mentor. During my years at VIM, her teaching and guidance allowed me to become the person, and the Executive Director, I am today.

Looking back, I realize how life sets me up for each new level I moved into at VIM. I started out as the Front Office Coordinator in January 2001. I fondly remember VIM Clinic’s first patient, a young, single mom who was working at McDonalds. She had a terrible cold, no insurance, no doctor, and couldn’t afford to not show up for work. At VIM, she saw a provider and was provided with medicine, both at no cost. VIM was an oasis of caring for her. I still see her occasionally, and each time she tells me how special VIM will always be to her.

A few years later I became the Volunteer Director. In that position I was fortunate to meet hundreds of wonderful people, all of whom left an impact on this community and on me, as well. There would be no VIM without the volunteers. They continue to be the heart and soul of the clinic.

My next position at VIM was as the Senior Operations Officer. I learned the nuts and bolts of how the clinic operated as an organization. This was one of the most intriguing times of my life. It is where I truly learned to grasp the concept “never judge a book by its cover”. I learned that when our patients came in to receive help to make their lives better, it made my life better because I was able to help them.

When I became the Executive Director in 2012, I was able to broaden my horizons by meeting many wonderful people in the community who truly care about the welfare of their neighbors in Lane County. I am amazed by the generosity of our donors. Not only do they give of their finances, they also give of their hearts and their wisdom. They have enriched my life.

Thank you to the donors who give their support, to volunteers who give their time, to the vendors who donate their services, to the staff who give of themselves daily, and to our patients who give VIM the opportunity to serve them. I appreciate and applaud you all.

(continued from cover)

Many thanks to The Register-Guard for your enduring support of our promotional needs!

Thank you for your continuous support of our vital mission!
TOTAL PATIENT VISITS = 5,622
Primary Care = 3,103
Behavioral Health = 742

SERVICES PROVIDED
Laboratory = 1,078
Referrals = 1,215

PATIENT ASSISTANCE PROGRAM APPLICATIONS = 657
(Pharmaceutical company donation programs)

VALUE OF PRESCRIPTIONS DONATED = $1.45 million

TOTAL VOLUNTEER HOURS = 17,791
VALUE OF HOURS = $411,988  Active Volunteers = 318

A lifetime legacy

How often do we hear it said: “One person can make a difference”? Or, as Margaret Mead famously noted, a small group of committed individuals can change the world. Dr. Jack McConnell was one of those. He started the first VIM Clinic in South Carolina. He was invited to Eugene in 1999 to describe how he was inspired by those in his community who had no healthcare coverage. He decided to start a clinic of volunteer providers to care for those in need. His message struck home with a core group of people in this community, and from that our own VIM Clinic was born.

Sister Monica Heeran was one of those who saw the great value in the VIM concept that day. She knew well the plight of those without insurance and those who could not access or afford first-rate continuity of care. With a small group of other committed and caring individuals, she laid the foundation for the Volunteers in Medicine in Lane County. For the past 15 years, it has served the needs of the working poor, the uninsured, and those who have limited access to primary care. For most of those 15 plus years, Sr. Monica has been at the helm of the organization as Executive Director of the clinic, then chair of the board, and now as emeritus advisor. Her commitment and spirit of service continues to inspire us all.

It is in that spirit that the Sister Monica Heeran Legacy of Caring award was created. It honors Sister Monica’s vision, energy, and wisdom in parenting the VIM Clinic in this community, but also her leadership and inspiration in fostering many other services in this community that care for those in need.

So, it is with her example and in her honor that Volunteers In Medicine now bestows the Sister Monica Heeran Legacy of Caring recognition each year on an individual or group whose seminal efforts and persistence of purpose have made a major difference in contributing to the health and well-being of our community and its residents. As Jack McConnell once said, “It’s only when you live your life in service to others that you probe the depths of your humanity.”

This award honors that caring, commitment, and service to others, and the true humanity of the recipients.
Celebrating 15 Years of Service
Volunteer with VIM

VOLUNTEER YOUR MEDICAL & NON-MEDICAL SKILLS

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- Physician assistant
- Nurse practitioner

To learn more, call 458-205-6365
For an online application, go to vim-clinic.org/volunteer-application
15 years of serving the low-income, underserved

1999
A group of doctors, hospital administrators, business and other community leaders help form VIM in Lane County

2001
Prescription Assistance Program is launched to provide patients free medications from pharmaceutical giving programs

February 2001
Clinic opens in West Eugene, with Sister Monica Heeran as Volunteer Executive Director. Drs. Hugh Johnston and Kerry O’Fallon share Medical Director duties

2002

2003
Mental Health Program launches with 3-year grant from M.J. Murdock Charitable Trust

2004
Diabetic Education & Management Program launches with a 3-year grant from Meyer Memorial Trust

2005
April 2005
“Old Bags” Luncheon and Auction, replaced by “One Fine Day” in 2008, is established as VIM’s most successful annual fundraising event

2006

2007
December 2007
Smoking Cessation Program begins

100% Access Initiative
VIM plays a leadership role in this new coalition of health care stakeholders

May 2007
VIM’s Susan G. Komen Mammogram Caravan provides a breast cancer prevention clinic for low-income women over 40

2008

2009

2010

2011

2012

2013

2014

2015

2016
October 2008
Depression Intervention Program is launched to establish an integrated program of primary care and mental health care services.

August 2010
VIM moves to 2260 Marcola Road, Springfield.

Respiratory Therapy and Physical Therapy Programs are added to patient services.

The Sister Monica Heeran Legacy of Caring Award is established.

VIM changes eligibility guidelines to include the medically underserved in light of the Affordable Care Act.

2008
Swingin' Summer Night, held at Sweet Cheeks Winery, becomes VIM’s newest premier fundraising event.

2009
VIM celebrates 10th Anniversary.

2010
VIM sees its 10,000th new patient and 100,000 patient visit.

2011

2012

2013

2014

2015

VIM becomes the fourth Charitable Pharmacy in the State of Oregon.
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Persons memorialized appear in boldface.

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The VIM Heritage Society honors those who name VIM in their estate plans. These gifts sustain our mission to serve the health and wellness needs of the medically uninsured and underserved. If you have generously crafted a bequest or other planned gift to VIM and wish to be a Heritage Society member, contact our Chief Development Officer, Scott Palmer at 541-686-6361 or email spalmer@vim-clinic.org.
Saving Lives:
Patient Paula Greif

Paula Greif is artistic, passionate and creative. She owns her own small garden art business, creating whimsical pieces that people place in their garden, bringing joy each time they look at them. But without the care of Volunteers In Medicine, Paula may not be here today.

A few years ago, Paula’s husband Jeff was a patient at the clinic. Jeff sold his small cleaning business before the recession hit, and was then unable to find work due to the recession. Unable to afford health insurance, Jeff went without. Soon after, he had a stroke. After his initial recovery, he became a patient at VIM for his follow-up care. Paula, being healthy, saw no need to become a patient as well.

That all changed in December 2012. Paula brought Jeff in for his regular appointment and she wasn’t feeling well. The volunteer who registered Jeff suggested that Paula make an appointment as well, however she didn’t think she was that ill and was too busy getting ready for the holidays to take time to care for herself. The volunteer asked her to reconsider and they scheduled a date in January for Paula to be seen.

In January 2013 when Paula finally came in for her appointment, she was exhausted, feeling like she had the flu and was having trouble breathing. The volunteer doctor was concerned about her shortness of breath and referred her to a specialist for further review. At the follow up appointment, the specialist ordered a CT scan of her chest. As soon as the results were received, the doctor immediately admitted Paula to the hospital – she had an aneurysm the size of a mason jar on her ascending aortic artery just above her heart. The aneurysm was a ticking time bomb, and if it burst, it would kill her. Two days later surgery was performed to remove the aneurysm and within a few days, Paula was up walking. After a week’s stay in the hospital she was healthy enough to go home.

Today, Paula is healthy, working on her garden art, and taking care of herself and her husband. She is grateful for the quick thinking and expert care she received at VIM. “VIM explored my ailment, negotiated a fix and were attentive through a long recovery,” Paula says, adding that being at VIM gave her “an exceptional feeling of being in good hands.”

Paula’s story is not unique. Over the past 15 years, thousands of people who had nowhere else to turn have received quality treatment at VIM.

The charitable gifts we receive from the community and from people like you allow us to keep the doors of the VIM Clinic open. Your generosity enables us to continue taking care of people, like Paula, who need us to keep them healthy and maybe even save their lives.
OUR MISSION is to understand and serve the health and wellness needs of the medically underserved who live or work in Lane County.

OUR VISION May we have eyes to see those rendered invisible and excluded; open arms and hearts to reach out and include them, healing hands to touch their lives with love; and, in the process, heal ourselves.

Thank You to the Sponsors of Swingin’ Summer Night!

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APRIL 20, 2016

A benefit for Volunteers In Medicine Clinic

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