

Volunteers In Medicine Clinic



Without VIM, Guy Carpenter “wouldn’t be here”

Because of VIM, Guy Carpenter lived to see his 65th birthday. “The real truth is I probably wouldn’t be sitting here talking to you otherwise,” he says. “But VIM has been able to keep me well.”

In 2004, he had a five-vessel heart bypass. “It turned out well, but I was never the same,” he says. At 60, what little work he was able to obtain after recovering from surgery offered no insurance benefits. The BRIDGE program at Sacred Heart Medical Center helped him with his surgery bills.

A laborer with four grown children, Carpenter was, he says, “kind of floating along.”

And then he found VIM. “I think I probably heard about it from someone who had been here before,” he says.

That the Volunteers in Medicine Clinic can take care of so many people is “phenomenal,” in Carpenter’s opinion. VIM helped him with Medicare and medications through its prescription drug program. Doctors

diagnosed his Type II Diabetes, emphysema, asthma, COPD, sleep apnea, and acid reflux disease. He was sent to the sleep disorders clinic and other specialty clinics at PeaceHealth Riverbend.



Former VIM patient Guy Carpenter

“They took care of everything—what they didn’t have in this building they had connections somewhere. They even took care of my eye exams.

“The bottom line is this: It cost nothing. I was given an envelope and asked to contribute what I could. The people behind VIM—the people who donate and give

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Volunteering puts Ryan Lee on track for med school



Ryan Lee

Ryan Lee, a senior at the University of Richmond in Richmond, Virginia, says he wanted a unique experience in the healthcare field. With a double major in Biology and Leadership Studies, Lee, 21, discovered VIM while searching for nonprofit organizations in the healthcare field. At VIM, he was tasked with

“My ‘typical’ day was centered around helping the office be as efficient as possible, whether that meant working closely with patients or other volunteers,” he says. “I learned a lot about the patient population and some of the struggles they endure, the non-profit sector, and the healthcare industry as a whole.

When not at the clinic, Lee divided his time between studying for the MCAT and going on runs and hikes in Oregon’s national parks—Deschutes National Forest was a favorite, as was the McKenzie River Trail and the Bryce Creek Trail. “Anything with a waterfall was worth traveling to and hanging out for the day,” Lee says.

He is no stranger to running in Oregon—considered one of the best high school track athletes in Delaware history, Lee, now a member of the Richmond Spiders track club, has an impressive list of accomplishments on the track, including at Hayward Field.

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various duties, including patient eligibility screenings, appointment scheduling, answering the phone, and general office duties.

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Talking with DeLeesa

This has been a challenging yet rewarding year for all of us at Volunteers In Medicine.

We have been challenged by the prospect of change that is compounded by uncertainty, as we consider the question, "Will Volunteers in Medicine change once the Affordable Care Act is implemented?"

Frankly, it is too early to fashion a thorough answer, as the ACA is itself evolving. And so are we—indeed Volunteers In Medicine must always be responsive to change, and even be an agent for that change. However, we do know that we will continue to serve the underserved and disenfranchised in Lane County.

Even as we test our nimbleness as we face change, we are rewarded by this compelling truth: that VIM is a welcoming sanctuary to our patients who are so grateful to the body of volunteers—more than 500 strong—who make our clinic such a compassionate resource.

The community also faces many challenges that we see daily: a shortage of health care providers, increasing workload demands on providers, and a growing need to help patients navigate a rapidly changing healthcare environment. We see it at our clinic, as the number of patients seeking eligibility for VIM care is increasing.

We will, of course, continue to keep our fingers on the pulse of healthcare reform, and we promise to be both nimble and caring as we adapt to any needed changes. But as always, you will find us on Marcola Road in Springfield, focusing on our mission: compassionate care for the underserved.

Many thanks to you for the tremendous financial support, countless volunteer hours, and positive encouragement you continue to give to Volunteers In Medicine.



**VIM Executive Director
DeLeesa Meashintubby**



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Incoming Board Chair: Dr. Steven Marks



Dr. Steven Marks is a family physician who has volunteered at VIM Clinic since its inception. Currently retired, he has served in a number of positions in his career in private practice, hospital and health plan administration, emergency services, and international health care. Volunteerism has been part of his professional life, and he also heads a medical team to Africa each year. He has served on the Medical Advisory Board at VIM, and for a number of months this year as Interim Medical Director. A corporate board member since 2007, he was elected chair of the board at the annual meeting in October 2013.

Reflecting on VIM's role, Dr. Marks says, "I've had a passion for VIM ever since I heard Dr. Jack McConnell speak in 2009 of his founding a similar clinic on the east coast. Our VIM clinic serves a vital need for those who are underserved, uninsured, and disenfranchised. That need is not going away anytime soon. Our mission is just as relevant now and for the foreseeable future as it ever was. We are the 'safety net' for our patients. We make a difference for them."

Dr. Marks states that his goals for the board in the coming year include (1) revisioning of strategic directions for VIM, (2) helping ensure future financial sustainability, (3) increasing diversity of the VIM board, and (4) preparing for the "new world" of health reform.

"I look forward to working with our board, VIM staff, and the community that supports us to make VIM ever more relevant to the needs of our friends and neighbors who so desperately need our services and our caring."

THANKS!

Volunteers in Medicine and the Committee of the 2013 Swingin' Summer Night Dinner and Auction are grateful to our generous sponsors listed below as well as the donors, many volunteers and nearly 300 attendees who helped make this year's event a success. Because of your generosity, we raised more than \$110,000 toward providing free medical services to uninsured, low-income residents of Lane County.

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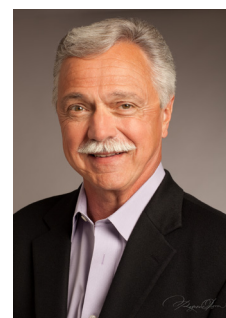
The theme of "change" is prominent in this, the Fall newsletter of Volunteers in Medicine. DeLeesa Meashintubby cites the challenges and opportunities of change in her column, and the news note on Dr. Steven Marks cites an important transition.

Which brings me to me.

On September 30, I stepped down as chair of our board of directors – a change that, for me, symbolizes the kind of nimbleness that DeLeesa mentions in her column. VIM is blessed with a board that is dedicated, is energetic and that is committed to strategic transitions in leadership. So now, in the fiscal year that began on Oct. 1, we have Dr. Marks assuming the chair, and our former treasurer, Steve Ritchie serving as vice chair. They join the team of John Mlynczyk as treasurer and our marathon man of service, Doug White, as secretary.

It was an honor to succeed Sister Monica Heeran as chair, and while these last several years have not been without their challenges, I am ever so confident that the mission of Volunteers in Medicine is stronger than ever. We have an incredible cadre of dedicated volunteers – almost 500 of them. We have a mighty (as in mighty small) staff who are incredibly responsive. And, we continue to marvel at the level of community and foundation support we receive. All of this inspires and fortifies our board, which is committed to navigate through any change we encounter and to strengthen our mission even more.

You'll note I used "we." Though I move aside in this leadership role, I am honored to continue my service on this extraordinary board. I am so thankful to be part of a community that stands to serve and support. —Duncan McDonald



VIM by the Numbers October 1, 2012 – September 30, 2013

Total Patient Visits

9,036

Primary Care Visits

4,239

Laboratory Services

2,344

Behavioral Health Visits

1,473

Referral Services

1,744

Patient Assistance Program

Applications submitted to pharmaceutical company donation programs: 2,467

Value of prescription pharmaceuticals donated: \$1.72 million

Volunteers per month (average)

430

Total volunteer hours

24,969

Value of volunteer hours

\$526,981



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Wednesday, April 16, 2014

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U.S. Bank • David Ulrich • Umpqua Bank • United Way of Columbia-Willamette • United Way of Lane County • University Printing • Nora Unzaga Heather Upton • Feliciano Vergara & Rosa Cruz • Melanie Vickroy • VIM Clackamas • Ron Vincent • Vine 2 Wine Oregon Wine Tours • Vitolds & Susan Vitums • Daniel & Deborah Vodvarka • Laurie Vohs • Volunteers In Medicine Clinic of the Cascades • Peter & Josephine von Hippel • Andrea Voorhees • Voorhees & Associates • Anna Wade • H. Douglas & Jean Walker • Lisa Walker • James & Barbara Walker • Walmart Stores Inc. • James & Kirin Walsh • Patrick & Elizabeth Walsh • Tom Walsh • Mary Lee Ward • Regina Ward • Steve & Kim Ward • Ward Insurance • Charles & Karen Warren • John & Bonnie Warren • Jana Waterman • Nina Watkins • Breanna Watson • Jack & Pam Watson • Allen & Jenny Weaver • Michelle Weaver Finley • Bill Weiberg & Susan Whitehouse • Paul & Cindy Weinhold • Randall & Deborah Wells • Shirley Wells • Wells Fargo Foundation • Wendy Gregory Photography • Wendy Werner • Jim & Jane West • Western Title & Escrow • Stephen & Linda Wheatley • June Wheeler • Douglas & Kathy White • Jim & Susan White • Robert Whitman & Pamela Perryman • Sally Wickes • Sarah Wielesek • Richard & Sandra Wiese • James & Yvonne Wildish • Steve & Kim Wildish • Norman & Olga Evelyn Wildish Fund of OCF • Wildish Land Company • Denise Wilkinson • Will Leather Goods • Dale & Kim Williams • Scott & Kitty Williams • Willow Hair • Willow Medical Spa • Jennifer Wilson • Sandie Wilson • Peggy Ann Wiltse • Marcia Wimmer • George Wingard • Molly Wirth • William & Patricia Wiswall • Phyllis Wolf • Kris & Paige Woodward • The Woodard Family Foundation • Donald & Dolly Woolley • Donna P. Woolley Fund of OCF • Keith & Sally Wright • Richard & Marsha Wright • Sharon Wright • Susan Wyatt

Y-Z

Herb & Donna Yamanaka • Sarah Yancey • Bernadette Yap-Sam • Jayman & Hoobok Yi • Nancy Young • Gary & Linda Young • Sarah Zachem • Chongmi Zauner • Paul & Katie Ziehr

In Memory Of

We appreciate those in our community who gave a memorial gift in fiscal year ending September 30 to Volunteers In Medicine in the name of cherished or respected individuals in their lives

Persons memorialized appear in boldface

Leon & Patricia Athenour
Dan & Elise Landry

Stanley Baldwin, MD
Judy Baldwin

John Bascom, MD
Frank & Pam Turner
H. Douglas & Jean Walker

John Bonzer, MD
Sally Bonzer

Elmo & Verda Chase
John & Patsy Minter

Ted A. Chuman, DDS
Margaret Minogue Chuman
Rich & Jacquie Litchfield

John Clark
Denis & Nancy McCarthy

Gloria Discerni
Linda Discerni

Paul Dye
Lois Dye

Ken Gagliasso
Peggy Ann Wiltse

Virginia Gleaves
Vern Gleaves
Thunderbird Properties

Ron Greer
J. Anthony & Mary Mohr

Susie Hackney
Michael W. Hackney

Brian Scott Hardy
Peter & Karen Asai

Buz Harlor, MD
Bob & Lona Wilken

Arleae Haugom
Suzie Remis

N. Ray Hawk
Phyllis Hawk

Erwin Johnsen
John & Annie Prince

Fran Keaton
Carole Gillett
Eric & Susie Goss

George Kjaer, MD
John & Barbara Lipkin

Roberta Konnie
Jay & Carla Christiansen
Sr. Monica Heeran
Nancy Mackey

Skip Kriz
H. Douglas & Jean Walker

Ralph Lafferty
Michael Gilmartin
Rich & Jacquie Litchfield

Jerry Laing
Lawrence & LaVelle Hughes

Rita Litin
Anonymous
Gingie Anderson
Richard & Joyce Anderson
Bob & Carolyn Ballin
Loren Barlow
Joyce Holmes Benjamin
Peter & Barbara Ann Bergreen
Frank & Susan Bocci
Jack & Janet Boettcher
Robert & Martie Crist
Rob & Mickey Durbin
Ray & Libby Englander
Joe & Jo-Mae Gonyea
Eric & Susie Goss
Sharon Gubrud
Robert & Dixie Harrison
Richard Haugen
Ilene Hershner
Arthur & Marjorie Hockey
R. K. & Rosalie Hoover
Blaine & Nancy Hoskins
Robert & Ashley Jackson
Wes & Patty Jacobs
Frank & Valrae Jones
Mark & Molly Kelley
Jerry & Suellen Laing
Joe & Phyllis Lewis

Mel & H.J. Lindley
Christine Paige
Suzanne Parshall
Bennett Pascal
Nan Phifer
Joy Poust
Marilyn Powers
Richard & Kathy Re
Dwayne & Bette Rice
Ralph & Janet Robinson
Erna Rockey
Dorothy Rush
Donald Seligman & Betsy Abramson
Judith Seligman
Marion Service
Con & Mary Sheffer
Betty Siebs
Kathleen Springate
William Sternberg
Sylma Company
Gerald & Sue Vickers
Harry & Helen Walters
Mary Lee Ward
Bob & Lona Wilken
Charlie & Heather Williams
Marjean Yates

Adele Lucas
Suzie Remis

Bob Mattson
Kenneth & Ruth Ross

Sally Maxwell
Sr. Aileen Trainor

Estelle McCafferty
Richard & Jessie Lee Bylund

Joy McGloin
D.E. Nichols

Martha Ruth Miller
R. K. & Rosalie Hoover

Fr. Robert Plasker, CSC
Benedict & Ellen McWhirter

Susie Potts Hackney
Michael W. Hackney

Katherine Regali
Barbara Moore

Bob & Leith Robertson
Jane Hastings

Hal Rockey, MD
E.P. Hughes

Jean Rubenstein
Brian & Mary Bronson
Ralph & Catherine Cobb
Sylvia Giustina
Sr. Monica Heeran
Lawrence & LaVelle Hughes
Mark & Marie Litchman
Jeanne Marks
Meta L. Maxwell
Lee & Mary Jean Michels
Michael & Linda Morgan
Moss Adams LLP
Barry & Carolyn Rubenstein
Virginia Starr
Mel & Doris Vincent
H. Douglas & Jean Walker
Steve & Kim Ward
Charles & Karen Warren

Gretchen Starr
Rick & Janet Starr

Larry & Sharon Stribling
June Wheeler

Dennis Thompson
Dennis & Theresa Petit

Daniel J. von Moos
Harriet Davis

Charlie Warren
Bob & Cathy Fenstermacher

Fran Warren
R. K. & Rosalie Hoover



Sister Monica Heeran Society

The Heeran Society honors those who name VIM in their estate plans. These gifts sustain our mission of serving the health and wellness needs of the medically uninsured. If you have crafted a bequest or other planned gift to VIM and wish to be a Heeran Society member, contact development director David Meredith at (541) 686-6361 or dmeredith@vim-clinic.org.

In Honor Of

We appreciate those in our community who in our fiscal year ending September 30 honored a respected or cherished individual in their lives with a gift to Volunteers In Medicine

Persons honored appear in boldface

Scott & Joan Bengé
W. Rex & Shirley Stevens

Nancy Billington
Zachary Erdmann & Lyndsey Billington

Jim & Judie Borg
Shannon & Patricia Oldham

Brenda Cochran
Stephanie Roland

Regina Cody
Lois Garner

Sue Craig
Edgar Peara

Frank & Sheila Elsener
Douglas Reid

Katie Fischer
Kelle Nelson

Kent & Linda Garner
Lois Garner

Steve & Cindy Garner
Lois Garner

Nicole Gauron
Duncan & Jane McDonald

Jo-Mae Gonyea
Robert & Mary Ellen McNutt

Susie Goss
Steve & Karen Coady

Linda & Jim Hamilton
Julie Cherry

Edward Harms Jr.
Patricia Harms

Sr. Monica Heeran, CSJP
Gingie Anderson
Phoebe Atwood
Liz Chambers
Dottie Chase
Linda Cheney
Daniel Dietel & Kathleen Jackson
Frank & Sheila Elsener
Joe & Janine Gonyea
Joe & Jo-Mae Gonyea
Eric & Susie Goss
John & Yvonne Hamson
Robert & Dixie Harrison
Patrick & Donna Holleran
Al & Trudy Hughes
Sandra Mattson

Duncan & Jane McDonald
John & Chrissy Murphy
Murphy Company
William Neer & Gayle Gilbert
Kerry & Mary Jo O'Fallon
Milton Ray
Richard & Kathy Re
Dan Reece & Leslie Steeves
Dwayne & Bette Rice
Ralph & Janet Robinson
Diane Roome
Mary Spilde
Virginia Starr
Mary Lee Ward
Regina Ward
James & Yvonne Wildish

Aaron & Marie Jones
Carl & Carol Sexton

Tina Lamb
Nick & Sandra Snell

Pamela Leavitt
Lester Leavitt

Richard Leutzinger
Jim & Linda McCarthy

DeLeesa Meashintubby
Yayoe Kuramitsu

Kerry O'Fallon, MD
Dennis & Theresa Petit

Len & Christine Paige
Kenneth & Linda Johnston

Dan Reece
Richard & Beverly Cridland

Mark & Laura Rodgers
W. Rex & Shirley Stevens

Beverly Rogers, MD
Presbyterian Women's Assoc.

Brad & Mary Stevens
W. Rex & Shirley Stevens

Kent & Rosie Stevens
W. Rex & Shirley Stevens

H. Douglas Walker, MD
Joan Taylor

Doug White
Rob & Amy Prince
John White & Aubrey Hord

Yvonne Wildish
Marilyn Tollefson

Carpenter, continued from p. 1

of their time and money—they need to know that their actions and their activities are not in vain. If you don't have your health, you don't have anything.

"All the people right here who volunteer their time, every day—the doctors, the diabetic educators, the office staff...they give a lot. There are just a lot of wonderful people here."

Originally from southern Illinois, Carpenter moved to Oregon in 1966. "It was a good move," he says.

Carpenter turned 65 in April and became eligible for Medicare, which made him ineligible to use VIM's services. "I like to come back and visit." His partner of seventeen years, Cindy Johnston, has also benefited from VIM after a minor stroke.

Carpenter is looking for a way to give back. "I've thought about this a lot. The best way for me to give something in return is to get my health back and volunteer myself. It's a part of why we're here... to love one another, to help others."

Lee, continued from p. 1

"After running at Hayward in the USA Outdoor Track and Field Championships three years ago, the whole "Track Town USA" experience was really great," he says. "I never knew if I would have the opportunity to go back, so living only a half mile from Hayward Field and being able to run Pre's trail everyday was a really neat experience."

Lee, who is completing his undergraduate degree and preparing to apply to medical schools, hopes to return to volunteering for VIM someday. "The people who work and volunteer at VIM are what make it a great organization. Everyone is there for one reason, to help patients who are in need, and that really is something special."

"Ryan put his heart and soul into VIM this past summer," Executive Director Deleesa Measintubby said. "His compassion for the patient showed, as well as his willingness to do whatever he needed to do to get the patients taken care of."

Volunteers In Medicine

2260 Marcola Road
Springfield, OR 97477



Our Vision

May we have eyes to see
those rendered invisible and
excluded; open arms and hearts
to reach out and include them;
healing hands to touch their lives
with love;
and, in the process, heal ourselves.

Our Mission

Our mission is to understand and
serve the health and wellness needs
of the medically underserved
and other household
members who live and work in the
greater Lane County area.

Volunteer with VIM!



We have opportunities for both medically trained and nonmedical volunteers, including

Behavioral Health Counselor	Pharmacy Technician
Dispensary Lead	Phlebotomist
Eligibility Screener	Physicians, Nurse Practitioner,
Fundraising and Special Events	Physician Assistant
Greeter	Receptionist
Medical Records	Scheduler
Pharmacist	Spanish Interpreter

For an online application: www.vim-clinic.org/volunteer-application

**To learn more about these opportunities: DeLeesa Meashintubby,
541-686-3797, dmeashintubby@vim-clinic.org**

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