

CELEBRATING 15 YEARS OF SERVICE

A Legacy of Caring

On Thursday, October 1, 2015 the Volunteers In Medicine Clinic of Lane County presented the inaugural Sister Monica Heeran Legacy of Caring Award to Priscilla Gould in recognition of her many years of service to Lane County. Dr. Steven D. Marks, chairman of the VIM Board of Directors presented the award to Priscilla during a special award luncheon organized by the Volunteers In Medicine Clinic.

The award, named in honor of Sister Monica Heeran, is given annually by the Board of Directors of VIM, to honor an individual who through their dedication and compassion, has helped make our community a better, healthier place for the underserved and the disadvantaged.

Priscilla served as the Executive Director of United Way of Lane County from 1980 until her retirement in 2012. During that time, she helped raise approximately \$76 million for local human services agencies through the annual United Way Campaigns.

"The tough work of health care transformation, ultimately is a local

issue. Our Community's success depends on our ability to work together..." Priscilla Gould

Priscilla played an important role in helping to launch the 100% Access Coalition, which brings together a broad range of partners, including VIM, to increase access to healthcare for tens of thousands of Lane County residents. Other collaborative efforts include the Latino Medical Access Coalition and her work in helping to establish the 211 System.

Priscilla is known as a strong and articulate advocate for the underserved in our community. She remains actively involved as a volunteer for a variety of different organizations.

"...these uncertain times have caused many organizations to look inward, to pull back from the community... from collaboration... I would like to suggest that this is precisely the wrong time to 'hunker down', or pull back." Priscilla Gould

The Volunteers In Medicine Clinic is very



DeLeesa Meashintubby, Priscilla Gould & Dr. Steven D. Marks

grateful to the sponsors of the 2015 Sister Monica Heeran Legacy of Caring luncheon: Pacific Continental Bank, Mrs. Nonnie Cole, Mrs. Marie D. Jones and Mrs. Mary Lee Ward, for their support. The Sister Monica Heeran Legacy of Caring Award was designed by Ellen Tykeson and produced by Joe Valasek, owner of Carveture.

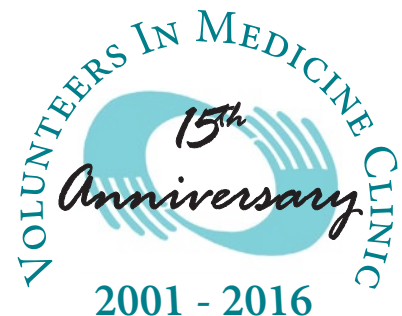
Nominations for next year's Sister Monica Heeran Legacy of Caring Award will be opened in February 2016. For more information please call (541) 686-6361.

The VIM 15 Challenge

The Volunteers In Medicine Clinic of Lane County opened its doors for the first time on February 1, 2001. Then, as now, the mission of the clinic was to provide life-saving, primary care services at no cost to the medically underserved.

This continues to be a time of great change within the healthcare system. Here in Lane County, there

are thousands of people who have no access to a physician, can't afford their medical deductibles, or simply don't qualify for state funded health insurance. Fortunately, VIM has a strong and dedicated group of volunteer medical professionals and community members who, along with the clinic staff, remain committed to providing the health care so desperately needed.



Thanks to the hundreds of volunteers who give of their time every month, VIM is very cost effective, but we need your help.
(continued on next page)

from the
Executive
Director

Talking with DeLeesa

Education is one of the most valuable

tools a person can have, but I must say everything I learned about being an Executive Director, I learned from watching and doing. I had the honor of having Sister Monica Heeran as a mentor. During my years at VIM, her teaching and guidance allowed me to become the person, and the Executive Director, I am today.

Looking back, I realize how life sets me up for each new level I moved into at VIM. I started out as the Front Office Coordinator in January 2001. I fondly remember VIM Clinic's first patient, a young, single mom who was working at McDonalds. She had a terrible cold, no insurance, no doctor, and couldn't afford to not show up for work. At VIM, she saw a provider and was provided with medicine, both at no cost. VIM was an oasis of caring for her. I still see her occasionally, and each time she tells me how special VIM will always be to her.

A few years later I became the Volunteer Director. In that position I was fortunate to meet hundreds of wonderful people, all of whom left an impact on this community and on me, as well. There would be no VIM without the volunteers. They continue to be the heart and soul of the clinic.

My next position at VIM was as the Senior Operations Officer. I learned the nuts and bolts of how the clinic operated as an organization. This was one of the most intriguing times of my life. It is where I truly learned to grasp the concept "never judge a book by its cover". I learned that when our patients came in to receive help to make their lives better, it made my life better because I was able to help them.

When I became the Executive Director In 2012, I was able to broaden my horizons by meeting many wonderful people in the community who truly care about the welfare of their neighbors in Lane



DeLeesa Meashintubby

County. I am amazed by the generosity of our donors. Not only do they give of their finances, they also give of their hearts and their wisdom. They have enriched my life.

Thank you to the donors who give their support, to volunteers who give their time, to the vendors who donate their services, to the staff who give of themselves daily, and to our patients who give VIM the opportunity to serve them. I appreciate and applaud you all.

(continued from cover)

VIM 15 Challenge...

We receive no government funding and charitable gifts from people like you make up the majority of our annual budget.

That's why we are inviting our friends and supporters to accept the VIM 15 Challenge to help celebrate our 15th Anniversary. There are lots of ways that you can become part of the challenge during this coming year: give a gift of \$150, \$1500, or \$15,000; let VIM know we

can count on your support by making a three year pledge commitment; or, arrange for monthly or quarterly automatic gift payments. Other donors have agreed to increase their gift by an amount that they choose. For more information about the VIM Challenge, please call (541) 686-6361.

Many thanks to

The Register-Guard

for your enduring support of our promotional needs!



Thank you for your continuous support of our vital mission!

VIM BY THE NUMBERS

FY 10/1/14 – 9/30/15

TOTAL PATIENT VISITS = 5,622

Primary Care = 3,103

Behavioral Health = 742

SERVICES PROVIDED

Laboratory = 1,078

Referrals = 1,215

PATIENT ASSISTANCE PROGRAM APPLICATIONS = 657

(Pharmaceutical company donation programs)

VALUE OF PRESCRIPTIONS DONATED = \$1.45 million

TOTAL VOLUNTEER HOURS = 17,791

VALUE OF HOURS = \$411,988 Active Volunteers = 318

A lifetime legacy

How often do we hear it said: “One person can make a difference”? Or, as Margaret Mead famously noted, a small group of committed individuals can change the world. Dr. Jack McConnell was one of those. He started the first VIM Clinic in South Carolina. He was invited to Eugene in 1999 to describe how he was inspired by those in his community who had no healthcare coverage. He decided to start a clinic of volunteer providers to care for those in need. His message struck home with a core group of people in this community, and from that our own VIM Clinic was born.

Sister Monica Heeran was one of those who saw the great value in the VIM concept that day. She knew well the plight of those without insurance and those who could not access or afford first-rate continuity of care. With a small group of other committed and caring individuals, she laid the foundation for the Volunteers in Medicine in Lane County. For the past 15 years, it has served the needs of the working poor,

the uninsured, and those who have limited access to primary care. For most of those 15 plus years, Sr. Monica has been at the helm of the organization as Executive Director of the clinic, then chair of the board, and now as emeritus advisor. Her commitment and spirit of service continues to inspire us all.

It is in that spirit that the Sister Monica Heeran Legacy of Caring award was created. It honors Sister Monica’s vision, energy, and wisdom in parenting the VIM Clinic in this community, but also her leadership and inspiration in fostering many other services in this community that care for those in need.

So, it is with her example and in her honor that Volunteers In Medicine now bestows the Sister Monica Heeran Legacy of Caring recognition each year on an individual or group whose seminal efforts and persistence of purpose have made a major difference in contributing to the health and wellbeing of our community and its residents. As Jack McConnell once said, “It’s only when you

from the Board Chair

live your life in service to others that you probe the depths of your humanity.” This award honors that caring, commitment, and service to others, and the true humanity of the recipients.



Dr. Steven Marks

Celebrating 15 Years of Service





Volunteer with VIM

VOLUNTEER YOUR MEDICAL & NON-MEDICAL SKILLS

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Phlebotomist
Physician
Physician assistant
Nurse practitioner



To learn more, call 458-205-6365

For an online application, go to
vim-clinic.org/volunteer-application



15 years of serving the low-income, underserved

1999

A group of doctors, hospital administrators, business and other community leaders help form VIM in Lane County

Prescription Assistance Program is launched to provide patients free medications from pharmaceutical giving programs

100% Access Initiative VIM plays a leadership role in this new coalition of health care stakeholders

2001

2002

2003

2004

2005

2006

2007

February 2001
Clinic opens in West Eugene, with Sister Monica Heeran as Volunteer Executive Director. Drs. Hugh Johnston and Kerry O'Fallon share Medical Director duties

Mental Health Program launches with 3-year grant from M.J. Murdock Charitable Trust

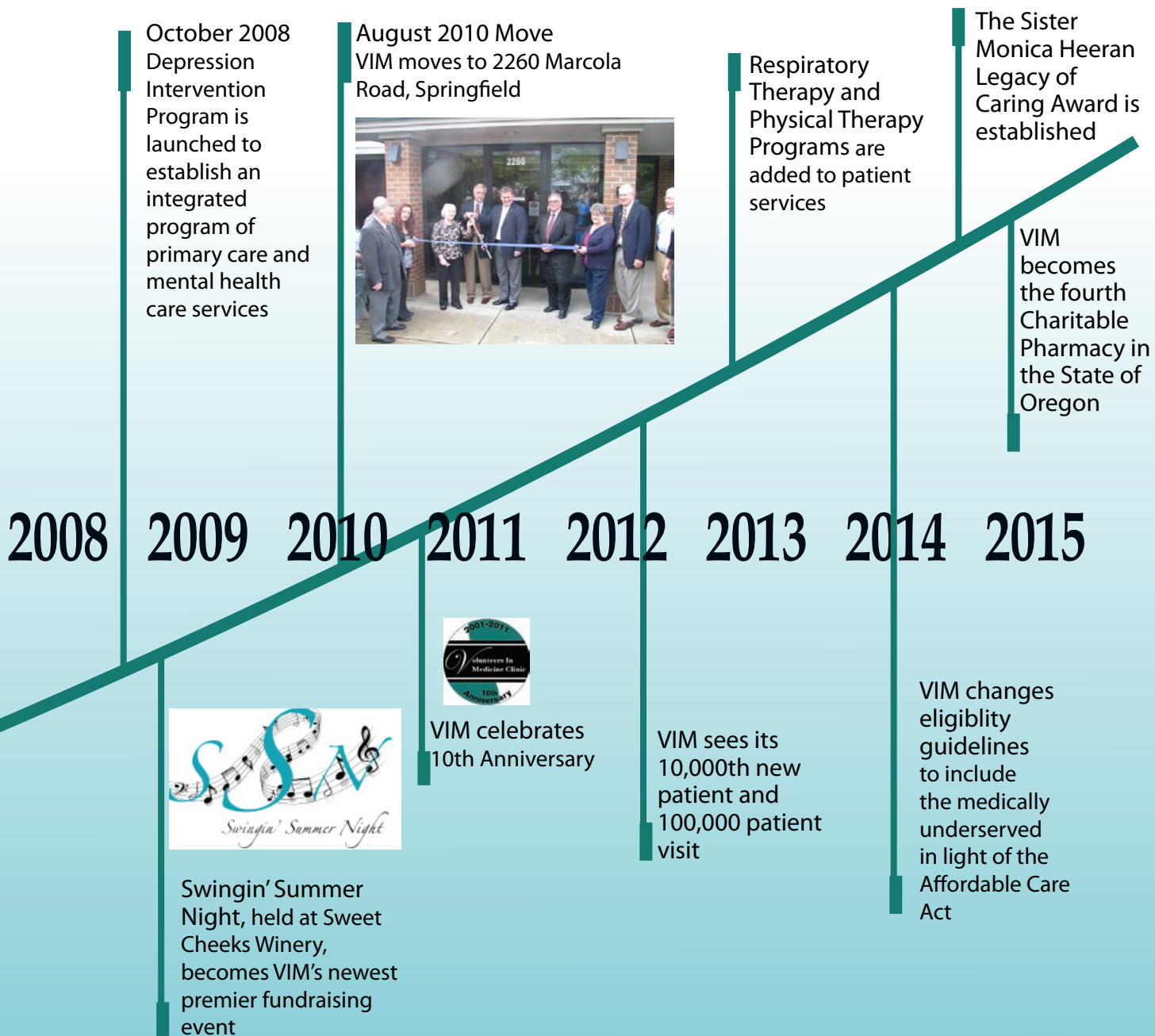
December 2007
Smoking Cessation Program begins

Diabetic Education & Management Program launches with a 3-year grant from Meyer Memorial Trust



April 2005
"Old Bags" Luncheon and Auction, replaced by "One Fine Day" in 2008, is established as VIM's most successful annual fundraising event

May 2007
VIM's Susan G. Komen Mammogram Caravan provides a breast cancer prevention clinic for low-income women over 40



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We appreciate those in our community who gave a memorial gift in fiscal year 2015 ending Sept. 30 to Volunteers In Medicine in the name of cherished or respected individuals in their lives.

Persons memorialized appear in boldface.

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JOIN THE VIM HERITAGE SOCIETY

The VIM Heritage Society honors those who name VIM in their estate plans. These gifts sustain our mission to serve the health and wellness needs of the medically uninsured and underserved. If you have generously crafted a bequest or other planned gift to VIM and wish to be a Heritage Society member, contact our Chief Development Officer, Scott Palmer at 541-686-6361 or email spalmer@vim-clinic.org.

In Honor of

We appreciate those in our community who in our fiscal year 2015 ending Sept. 30 honored a respected or cherished individual in their lives with a gift to Volunteers In Medicine.

Persons honored appear in boldface.

Nancy Billington

Lyndsey Billington

Jim & Judie Borg

Shannon & Patricia
Oldham

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Saving Lives: Patient Paula Greif

Paula Greif is artistic, passionate and creative. She owns her own small garden art business, creating whimsical pieces that people place in their garden, bringing joy each time they look at them. But without the care of Volunteers In Medicine, Paula may not be here today.

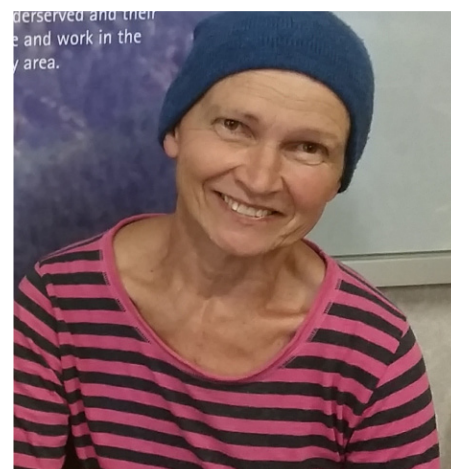
A few years ago, Paula's husband Jeff was a patient at the clinic. Jeff sold his small cleaning business before the recession hit, and was then unable to find work due to the recession. Unable to afford health insurance, Jeff went without. Soon after, he had a stroke. After his initial recovery, he became a patient at VIM for his follow-up care. Paula, being healthy, saw no need to become a patient as well.

That all changed in December 2012. Paula brought Jeff in for his regular appointment and she wasn't feeling well. The volunteer who registered Jeff suggested that Paula make an appointment as well, however she didn't think she was that ill and was too busy getting ready for the holidays to take time to care for herself. The volunteer asked her to reconsider and they

scheduled a date in January for Paula to be seen.

In January 2013 when Paula finally came in for her appointment, she was exhausted, feeling like she had the flu and was having trouble breathing. The volunteer doctor was concerned about her shortness of breath and referred her to a specialist for further review. At the follow up appointment, the specialist ordered a CT scan of her chest. As soon as the results were received, the doctor immediately admitted Paula to the hospital – she had an aneurysm the size of a mason jar on her ascending aortic artery just above her heart. The aneurysm was a ticking time bomb, and if it burst, it would kill her. Two days later surgery was performed to remove the aneurysm and within a few days, Paula was up walking. After a week's stay in the hospital she was healthy enough to go home.

Today, Paula is healthy, working on her garden art, and taking care of herself and her husband. She is grateful for the quick thinking and expert care she received at VIM. "VIM explored



my ailment, negotiated a fix and were attentive through a long recovery," Paula says, adding that being at VIM gave her "an exceptional feeling of being in good hands."

Paula's story is not unique. Over the past 15 years, thousands of people who had nowhere else to turn have received quality treatment at VIM.

The charitable gifts we receive from the community and from people like you allow us to keep the doors of the VIM Clinic open. Your generosity enables us to continue taking care of people, like Paula, who need us to keep them healthy and maybe even save their lives.

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OUR MISSION is to understand and serve the health and wellness needs of the medically underserved who live or work in Lane County.

OUR VISION May we have eyes to see those rendered invisible and excluded; open arms and hearts to reach out and include them, healing hands to touch their lives with love; and, in the process, heal ourselves.

Save the Date

APRIL 20, 2016



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