Volunteers In Medicine Clinic

Legacy of Caring — Celebrating Don & Willie Tykeson



Don and Willie Tykeson

Don and Willie Tykeson have served Oregon communities for over half a century, donating their time, expertise, and financial resources to many worthy causes. To say they are compassionate and dedicated would be an understatement. On September 21st, they were awarded the Sister Monica Heeran Legacy of Caring Award.

Don worked his way through college at the University of Oregon as a cook on an Alaskan fishing boat, and graduated with a degree in business. Willie and Don met each other at the University of Oregon on a blind date and married in 1950. They have three children, Amy, Ellen and Eric.

Don was fascinated with journalism and communications and accepted a job at the Oregon Journal newspaper. Later, he took on a role at KPTV in Portland, the world's first commercial UHF television station. Don bought a minority interest in a Eugene communications company, Liberty Communications, which owned KEZI, Eugene's second television station. Within a few years, Don owned Liberty Communications and turned it into one of the largest cable television systems in the United States before selling it in 1983. The Tykeson family has owned and managed television, pager, and cable companies in Oregon and the West Coast ever since.

Shortly after marrying Willie, Don was diagnosed with Multiple Sclerosis, which he often referred to as his, "old friend." This life-changing event crystalized their desire to give back to the community. Amy recalled that her father, "understood that we had a short time on this earth, and it was incumbent on us to step up and do what we can." Ellen remembered her father, "was very interested in promoting the well-being of the community."

Don and Willie embody the saying, "make no little plans," a famous quote by Chicago architect, Daniel Burnham. This mantra drove Don's success in the communications industry and beyond. They established the Tykeson Family Charitable Trust that funds healthcare and medical research, education, and art initiatives. They have been providing financial support to VIM for 16 years.

Don and Willie gave of their time and skills providing business, fundraising, and organization leadership expertise to many community organizations. These include the National Multiple Sclerosis Society, Eugene Arts Foundation, Oregon Trail Council-Boy Scouts of America, and the United Way.

In June, the Volunteers In Medicine Legacy of Caring Committee unanimously voted to bestow the Legacy of Caring Award to Don and Willie. Unfortunately, Don passed away a few months before being honored, however Willie Tykeson graciously received the award. There were over 100 people in attendance to honor the commitment to community service that Don and Willie have demonstrated over their lifetimes. VIM, like so many other organizations, is so very fortunate and grateful to have supporters like the Tykesons.

Meet Justin the new Development Director



My name is Justin Goettsch and I am excited to be the new Development Director for Volunteers In Medicine. I have the unenviable job of following Scott Palmer; he's left big shoes to fill, but I look forward to the challenge!

A native Coloradoan, I went to Hastings College in Hastings, Nebraska and earned a math education degree. I taught and coached baseball outside of Denver, Colorado for four years. I always felt drawn to the nonprofit sector and researched various education programs focused on nonprofits. I landed at the University of Oregon and earned a Masters degree in Nonprofit Management.

While at the University of Oregon, I was very active in the UO Chapter of the Association of Fundraising Professionals, and I served as an intern with Volunteers In Medicine in the Spring of 2016. I then accepted a position as a Development Associate. Recently, I was hired as the Development Director.

I am grateful and excited for this opportunity and I look forward to working with all the exceptional people who support Volunteers In Medicine and help make its mission a reality for those in need.



A message from DeLeesa



Sixteen years ago, a group of committed citizens and volunteers opened the doors to Volunteers In Medicine Clinic (VIM), a safety-net clinic with the mission of improving the health of low-income, uninsured, and medically underserved adults in Lane County. Although it is a time of great change within the healthcare system, that commitment remains true to this day.

Thousands of Lane County residents still have little to no access to a physician, can't afford their medical deductible, or simply don't qualify for state funded health care. In addition, now that some funding that supports the Affordable Care Act may be withdrawn, the numbers of individuals who cannot afford health insurance is likely to rise.

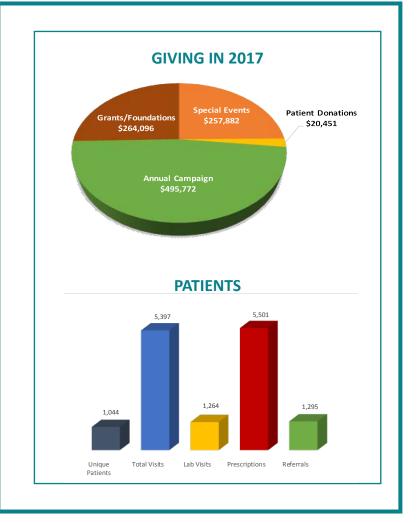
To prepare ourselves for coming changes, VIM is bolstering our operational processes and expanding our reach into the community. We now have a part-time, bi-lingual provider on staff to increase consistency of care, and allow back-up for our Medical Director. We are looking to build stronger bridges with the Spanish-speaking community. We continue to look for opportunities to create partnerships with other non-profits in the Eugene-Springfield area.

VIM is fortunate to have a wonderful staff, dedicated professional volunteers who provide high quality care, and a generous community that not only gives of their time, but of their resources as well. Your valued commitment allows VIM to serve our wonderful community in Lane County. Your partnership allows VIM to help many who would otherwise have nowhere else to turn. We thank you for all you do for VIM.

Let's talk numbers—Fiscal Year 2017 Statistics

This past year was a challenging but good year for VIM. We did not meet all our goals, however we attracted 44% more new donors than last year and increased our annual giving by more than 16%. Additionally, our amazing volunteers gave over 15,600 hours of their time.

We had over 330 new, first time patients. Despit being stretched thin, we successfully hosted nearly 5,400 visits, 1,200 lab visits, and dispensed over \$850,000 worth of prescriptions. We were also able to refer over 1,200 patients to other services for advanced or additional care. All in all this was a successful year.



Welcome to our new Board Members



Volunteers In Medicine is proud to announce three new board members this year, Dr. Richard Barnhart, Kellie DeVore and Lisa Smith. These new members will bring a wealth of experience and expertise to the Board.

Dr. Richard Barnhart was born in Burns, Oregon and raised on a ranch near Kings

Valley. He obtained a degree in Zoology from Oregon State University, served as a commissioned officer in the United States Marine Corps, and then earned his Medical Doctorate



from University of Oregon Health Sciences Center. After completing his residency at Penn State's Milton Hershey Medical Center in Hershey, Pennsylvania, Richard spent two years with the Indian Health Service in New Mexico. He then moved to the Eugene area and started his own practice. He became a hospitalist for PeaceHealth Hospital Medicine. His experience also includes serving as the Chief of Staff at McKenzie Willamette Hospital, resident of Lane County Medical Society, and President of United Way's 100% Access Coalition. He's also served on the Board of Directors for the McKenzie Willamette Hospital and LIPA. He has volunteered for 7 years as a provider at Volunteers In Medicine.

Kellie DeVore is a life-long Oregonian, growing up outside Eugene. She has over 20

years of experience managing nonprofits, focusing on access to healthcare. She received degrees in political science and Spanish from Linfield College, and in the process



interned in Washington DC and studied abroad in Costa Rica. She earned a Master's in Public Health and a Graduate Certificate in Nonprofit Management from the University of Oregon in 2009. Her experience includes leading Planned Parenthood through healthcare reform and implementation of the ACA. She also led the United Way of Lane County's 100% Access Coalition. Kellie has also served in leadership roles on the Court Appointed Special Advocates of Lane County and the Slocum Education and Research Foundation Board of Directors. Kellie currently lives on a family farm outside of Eugene with her husband and two children.

Lisa Smith was born in Portland, Oregon and moved to Missouri where she lived for several

years. She earned dual undergraduate degrees in Legal Studies and Business Administration, as well as an MBA from William Woods University. After graduating, Lisa began a career in youth services



and returned to Oregon in 2001 to lead the Youth Services of Lane County. In her 27 years of experience in youth and government services, Lisa became a respected author, thought leader, and innovator. Currently, Lisa serves as the Vice President for Operations at HealthFirst Financial and speaks frequently on organization change and other issues. She has been honored with several juvenile and professional justice awards. Since 2013, she has volunteered her time to coordinate the Amputee Empowerment Partners of Willamette Valley. Lisa brings to the board extensive knowledge related to process improvement, project management, behavioral change, and contemporary issues and trends.

Ellie Maliner's first day as a volunteer was the second day VIM opened its doors in Eugene in 2001. Ellie is gentle, humble, and unassuming and she's quite proud to have been able to help make a difference as she has.

After retiring, Ellie noticed an ad in the newspaper announcing the opening of VIM and its need for volunteers. The rest is history. "The first person I ever worked with was DeLeesa!" Ellie recalls with nostalgia. Ellie has staffed the front office receiving and checking in thousands of patients, answering endless phone calls, and conducting countless eligibility screenings. She also represents VIM at public events. She continues to volunteer at least twice a week at VIM, and she also volunteers at local theaters, contributing to Eugene's culture that she loves.

When Ellie thinks back on her time at VIM, she recalls most fondly a close friend and former VIM volunteer and how that friendship continues to this day. She also realizes that VIM has challenged her by increasing her awareness that listening to others is important, and that we have to appreciate that those we interact with may be coming from a different place or a different circumstance than we are.

Ellie has some advice for folks new to VIM or considering volunteering here. "It's going to be a great experience, but be patient, you're not going to learn everything on your first day." She adds, "have empathy. Be open to patients and other volunteers that you work with; you will learn a lot, and it will be helpful in your future endeavors." VIM would like to thank Ellie for her endless commitment to VIM and her compassion for others. She is truly a remarkable individual who enhances everything she is a part of.



"I have seen over the years more people who don't have access to medical care — the need has increased tremendously!"

DONATE



Our Mission: To understand and serve the health and wellness needs of the medically underserved who live or work in Lane County.

PATIENT CARE



Our Vision: May we have eyes to see those rendered invisible and excluded, open arms and hearts to reach out and include them, healing hands to touch their lives with love, and, in the process, heal ourselves.

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ABOUT VIM

Volunteers In Medicine is a primary care medical clinic for low-income, underserved adults and their households in Lane County who can't afford health care coverage. Even with other insurance options, many individuals lack the financial means to pay for high deductibles, co-pays, and other out-of-pocket expenses.

Services include primary healthcare, specialty care, women's health care. behavioral health care, diabetes management, laboratory services, onsite pharmacy and physical therapy. Our organization is funded by generous donations and relies on many volunteers every day.

Learn more about us and volunteer or donate to help our patients change their lives for the better.

VIM receives prestigious recognition



Volunteers In Medicine reached a new milestone by receiving the 2017 Platinum Seal of Transparency, GuideStar's highest level of recognition. GuideStar is revolutionizing the nonprofit sector by promoting transparency and providing access to information on all IRS-registered nonprofit organizations, and VIM is proud to receive this recognition for its openness and transparency.

Many Thanks to our In-Kind Donors!

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Volunteers In Medicine has established the Heritage Society to honor and thank those donors who include VIM in their will or estate plan.

For more information about VIM's Heritage Society, please contact Justin Goettsch at 458-205-6361.

Current members:

Paula Chambers, Linda Cheney, Chris Johnson, Barb and Scott Palmer, Dr. Dwayne "Sparky" and Bette Rice, Donna Shepherd

Posthumous members:

Larry Anderson, John and Ruth Bascom, Betty Janeway, Harry and Jean Rubenstein, Beulah Stephens

Your support is needed now more than ever! Please encourage your friends and family to support VIM.

Sarah Zachem

Zoobooks

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Call: 458-205-6365

To Volunteer: https://vim-clinic.org/volunteer-eugene/apply/ **To Donate:** https://vim-clinic.org/donate/

Thank you for your past and continued support.

Thanks to our Tribute Donors!



Our sincerest gratitude to everyone who donated to Volunteers In Medicine this 2017 Fiscal Year (ending September 30th) on behalf of a cherished and respected individual in their lives.

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VIM Events & Opportunities







A huge thank you to our 2017 SSN sponsors!

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Black Friday. Cyber Monday. #GIWINGTUESDAY

November 28, 2017







On November 28, 2017, VIM will be taking part in Giving Tuesday, a popular national movement around Thanksgiving focused on being charitable and contributing to organizations around the world. Follow VIM on social media or visit https://vim-clinic.org/ for information and updates on his exciting event!