



VOLUNTEERS  
IN MEDICINE  
CLINIC

# 2023

## Annual REPORT

### A year in the life...

📞 541.685.1800

✉ Dmeashintubby@vim-clinic.org

🌐 <https://www.vim-clinic.org>



Meet Dr. Duc Vo  
VIM Medical Director

**“A different sort of fulfillment.”**

VIM’s new Medical Director, Dr. Duc Vo, lived through the chaotic fall of Saigon in 1975. But

he remembers none of it. He was just six weeks old.

The day before Saigon fell, his father, a Lieutenant Commander in the South Vietnamese navy, realized the family had to leave. He brought Vo’s family – his mom, his 4-year-old brother, 2-year-old sister and Duc—to the Navy yard. “He spoke to a few folks. They cut a hole in the fence, let our family in, then patched it back up.”

After stops in the Philippines, Guam and San Diego, Vo’s family was sponsored by a family in Longview, Washington, where he grew up. His father worked as an electrician. His mom taught English as a Second Language and often volunteered as a translator.

Vo can’t remember the family’s early days in the U.S., but he knows they were tough, and that the family relied on the generosity of others. Helping others in need became part of his personal creed. He worked at a pediatrician’s office while in college, and at a free clinic while attending George Washington School of Medicine and Health Sciences in Washington, DC.

Dr. Vo became VIM’s Medical Director three months ago, after specializing in colon and rectal surgery for 11 years in Eugene with Dr. Thomas Bascom’s group. VIM’s mission aligns with his own, he says, and he enjoys interacting with the clinic’s volunteer providers.

“You meet these amazing, like-minded people,” he says. “I make it a point to speak with them because I am new, but also because their stories are great—why they came here and what they did before. I expected to be inspired by them, and I have been.”

Working at VIM requires a different mindset than does surgery, Vo says. At VIM, the daily focus is less intense, which he appreciates. Instead, his work is a lot about building relationships, and he takes a long-term approach with patients. He appreciates both disciplines.

“It’s a different shift,” he says. “A different sort of fulfillment.”





**DeLeesa Meashintubby,  
Executive Director  
Volunteers In Medicine Clinic**

**“REVIVE” is our word of the year!**

This past year has shown Volunteers In Medicine Clinic (VIM) how important being healthy is. Healthy people create a strong and vibrant community.

VIM has faced many adversities over the past 3 years. Our clinic is in the process of resetting and reviving our operations and services. This year, with your support, we continued to look forward, seek support, and collaborate with new and existing partners to be the best we can be. We could not have done this without your kindness and support.

VIM currently serves a panel of 1,205 patients who fall between 85% to 300% of the Federal Poverty Level. By treating this niche demographic, VIM helps to create a thriving community within Lane County.

Sincere thanks to ALL of you who have partnered with VIM over this past year. As VIM continues to revive itself, we need your support. There are many ways you can champion our mission. You can volunteer, donate, attend our events, or just tell someone about us. Nothing you give is too little.

It certainly takes us all to make a health community. As we revive, let's continue to flourish.

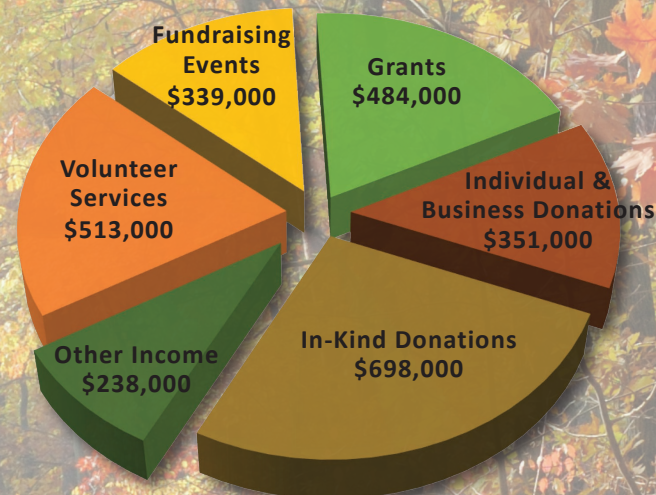
A handwritten signature in cursive script that reads "DeLeesa".



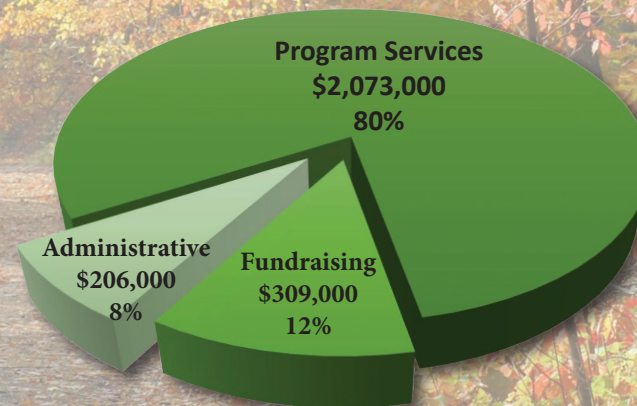
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## Financial Statement 10/1/2022 - 9/30/2023

**Revenue and Support -  
\$2,623,000**



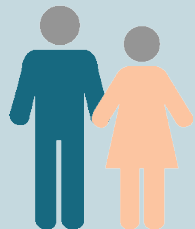
**Expenses and Support - \$2,588,000**





# VIM PROGRAM REPORT

## PATIENTS



**New Patients**  
**258**

Eligible for Care **1,061**

In-Clinic Visits **5,561**  
(30% increase from 2018)

Behavioral Health Visits **1,541**  
(28% of all visits)

Latino Patient Visits **48%**

## ONSITE SPECIALITY SERVICES



Behavioral Health    Orthopedics  
Cardiology            Ophthalmology  
Diabetes Mgmt        Psychiatry  
General Surgery

## COMMUNITY PARTNER REFERRALS

**1,412 REFERRALS FOR ADDITIONAL SERVICES  
FROM OFF-SITE SPECIALISTS FOR SERVICES  
NOT PROVIDED AT VIM.**

Anemia, Anesthesia, Dermatology, Cancers (Skin, Cervical), Breast Mass, Chronic Kidney Disease, Cardiac Issues, Gastroenterology, Hearing Problems, HBP, Hernias, Neurology, Ophthalmology, Optometry, Orthopedics, Osteoporosis, Physical Therapy, Sleep Apnea, Thyroid Issues and Urinary Problems

## VOLUNTEERS



**New Volunteers**  
**72**

Active Volunteers **386**

Onsite Translators **24**

Donated Volunteers Hours **11,147**

Value of Hours Donated **\$512,517**

## PRIMARY CARE PROVIDERS

General  
Providers  
**37**



Primary Care  
Shifts Per month  
**35**

## CHARITABLE PHARMACY

Prescriptions Dispensed **6,554**

Average Value of Each  
Dispensed Prescription **\$96**

Value of Free Medications  
Dispensed **\$605,662**



## PATIENT ELIGIBILITY



Volunteer Eligibility Screeners

**New and Renewing  
Financial Screenings 619**

## TOP DIAGNOSES

- #1 - Diabetes & Pre-Diabetes
- #2 - Hypertension & Blood Pressure
- #3 - Behavioral Health  
(Anxiety & Depression Disorders)

## GEOGRAPHIC REGIONS

Eugene	<b>48.19%</b>
Springfield	<b>39.91%</b>
Creswell/Cottage Grove	<b>4.32%</b>
Harrisburg/Junction City	<b>3.35%</b>
Oakridge	<b>1.67%</b>
Other	<b>2.56%</b>



# Thank you to our

## Businesses

### \$50,000 to \$99,999

Lane County Health & Human Services  
Murphy Company  
Oregon Community Foundation  
PeaceHealth Oregon Region  
Tykeson Family Charitable Trust

### \$25,000 to \$49,999

Chambers Family Foundation  
Hayes Family Foundation  
N.B. Giustina Foundation  
PacificSource Foundation for Health Improvement

### \$10,000 to \$24,999

Coeta and Donald Barker Foundation  
Cow Creek Band of Umpqua Tribe of Indians  
Edward & Romell Ackley Foundation  
Kaiser Permanente  
Newburn Family Foundation  
The Collins Foundation  
The Haugland Family Foundation  
Three Rivers Foundation

### \$5,000 to \$9,999

Delta Sand & Gravel Co.  
Edwin E. and June E. Cone Fund of OCF  
Esta Rose Fund of the OCF  
Kendall Auto Group  
McKay Family Foundation  
Oregon Community Credit Union  
Sisters of St. Joseph of Peace  
The Rotary Club of Eugene Oregon  
Timber Products Company  
Trillium Community Health Plan

### \$1,000 to \$4,999

Baker Family Foundation  
BDA Architecture & Planning, P.C.  
Carl's Jr.  
Chambers Construction  
Columbia Bank  
Dari Mart Stores, Inc.  
Elmer's Restaurants, Inc.  
Essex General Construction  
Eugene Metropolitan Rotary Foundation  
First Interstate Bank

Heritage Bank  
Kernutt Stokes  
Lions Hawn Fund  
Mariner Wealth Advisors  
NewTw!st  
Northern Gold Foods  
Oak Leaf Property Management  
Oregon Medical Group  
Pacific Cascade Federal Credit Union  
Pacific Pallet  
PacificSource Health Plans  
Roseburg Forest Products  
Rotary Club of Springfield  
Sapient Private Wealth Management  
Sittner & Nelson, LLC  
Springfield Lutheran Church  
Umpqua Bank  
Vita Medical  
Watkinson Laird Rubenstein, PC  
Wells Fargo Bank  
Women's Gift

### \$500 to \$999

Lane Forest Products  
Summit Bank  
Yield Giving

### \$0 to \$499

Clean Solutions Commercial, Inc.  
Danish Brotherhood in America  
EBC Properties, LLC  
Elks Lodge No. 357 - Eugene  
HFMA Oregon Chapter

## Individuals

### \$25,000 to \$49,999

James and Judie Borg  
Joe Gonyea II and Jo-Mae Gonyea  
Marie Jones  
George Wingard

### \$10,000 to \$24,999

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LaVelle Hughes

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### \$1,000 to \$4,999

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## DONATE



## OUR MISSION:

*To understand  
and serve the health and well-  
ness needs of the medically  
underserved who live and work  
in Lane County.*

## PATIENT CARE



## OUR VISION:

*May we have eyes to see those rendered  
invisible and excluded, open arms and  
hearts to reach out and include them, heal-  
ing hands to touch their lives with love, and  
in the process, heal ourselves.*



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Joan McDonald  
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Mary Anne McMurren  
Robert and Mary Ellen McNutt  
Norval and DeLeesa Meashintubby  
Jackie Melvin

Help VIM  
continue to  
improve the  
health of our  
community!

Tell someone  
about VIM.



Consider  
volunteering at  
the clinic.



Include a bequest  
to VIM in your  
will or trust.



Make a donation.

Thank you!

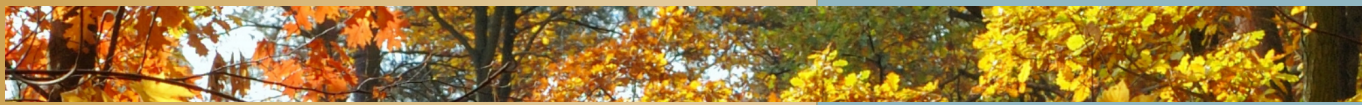


**VOLUNTEER**

**Many opportunities to help VIM:**

**Volunteer Opportunities** - CLINIC - physicians, nurses, CNAs, roomers, clerical, admittance clerks, interpreters, eligibility screeners; **EVENTS** - join the One Fine Day or Swingin' Summer Night committees or VIM's Retail Boutique, Our Sisters' Closet. [www.vim-clinic.org/volunteer](http://www.vim-clinic.org/volunteer) to Apply.





# Generous donors, cont.

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It is with sadness that Volunteers In Medicine expresses the loss of these friends from 2023

**Jeannette Baker, Dr. Charles Deaton, Joseph Hawes, Joanne Hoppe, Dorothy Jones and Dr. Hugh Johnston**

## Thank you to our Tribute Donors!

Our sincerest gratitude to everyone who donated to Volunteers In Medicine from 2022 thru 2023 Fiscal Year (ending September 30) on behalf of a cherished and respected individual(s) in his or her life.

### In Memory of

**Dr. Charles Deaton**  
Dr. Richard Anderson

**Joseph Hawes**  
Dave Cary  
Mike Gray  
Patrick Hagerty  
HFMA Oregon Chapter  
Brian Kueppers  
Cody Purcell  
Linda Schachner  
John Tennant

**Dr. Robert John**  
Dr. Richard Anderson  
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**Dr. Hugh Johnston**  
Dr. Richard Anders  
Eunice Kjaer

### In Honor of

**Jo-Mae Gonyea**  
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**Marty & Dick Haake**  
Shirley Billings

**Lorri Mattoon**  
Diane Mattoon-LeClere

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PeaceHealth Oregon Region  
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Susan Clough Wyatt

**DeLeesa Meashintubby**  
Carole Gillett

**Dr. Douglas Walker**  
Joan Taylor

**Nancy Woodruff**  
Faith Corben





# Special thanks to our In-Kind Donors

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Barre 3  
Bello Day Spa  
Capitello Wines  
Carl's Jr

Creswell Bakery  
Crosstown Movers  
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The Duncan Team Home Loans  
The Human Bean  
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Willow Health and Aesthetics  
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Movassaghi Plastic Surgery &  
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Suzanne Berseli  
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Dr. Dawn Bodell  
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## Intern

Thank you for the opportunity  
to work at Volunteers In Medicine. It has  
been a privilege to work along side  
all of the amazing people that work  
there. Thank you for being patient  
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ask questions even if they were repeti-  
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all that thank you for taking time to  
show or tell me about processes and  
procedures that were happening behind  
the scenes. So Thank you again for  
being an amazing place to work  
and give me this amazing  
opportunity.  
- Wyatt Tubbs



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## Grateful Patient

I am, and have been so grateful to everyone here, and outside the clinic! I like to tell others how helpful you all have been, and how lucky & blessed I've been to have all these services, and all the care from such thoughtful people. Who REALLY LISTEN, AND take all this time out of their lives, to help myself & others. I feel like I have not said thanks enough!! So, thank you all for your help, your patience, and your kindness, I am always so grateful! 



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