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VOLUNTEERS IN MEDICINE

MAY WE HAVE EYES TO SEE
THOSE RENDERED INVISIBLE AND EXCLUDED,
OPEN ARMS AND HEARTS TO REACH OUT
AND INCLUDE THEM, HEALING HANDS
TO TOUCH THEIR LIVES
WITH LOVE, AND IN THE PROCESS,
HEAL OURSELVES.

COMMUNITY IMPACT REPORT

A H E A R T F E L T T H A N K Y O U



Dear Friends,

At Volunteers In Medicine Clinic we provide free healthcare to low income, medically underserved adults in Lane County. Since we opened in 2001, you—our supporters, friends and family—have given your time, talent, and resources to assure the success of our efforts.

Your contributions help our community members become and stay healthy. For this I say, “THANK YOU!” We could not do what we do without your support.

Former British Prime Minister Winston Churchill

once said, “Healthy citizens are the greatest asset any country can have.” Healthy citizens require access to quality healthcare. Unfortunately, many in Lane County continue to face barriers to that access.

This past year, hundreds of VIM patients became eligible for state funded healthcare (the Oregon Health Plan). Many of these patients have been assigned a provider but need to wait months to be seen. VIM and our community partners are serving these patients to assure they get the services they need in a timely manner.

It is an honor for me to be part of this wonderful organization and to work with such dedicated staff, volunteers and with you—our supporters. Let’s continue to work together to take care of Lane County’s greatest asset—a healthy community.

Sincerely,

DeLeesa Meashintubby
Executive Director

Outgoing Board Chair Looks Back — And Forward

Dr. Richard Barnhart, VIM’s outgoing board chair, saw VIM’s many positive achievements during his more than 15 years of volunteering: the clinic opened an on-site Charitable Pharmacy; formed a referral network among local specialty clinics that provide low or no fees; and, thanks to VIM’s outreach and team of volunteer medical interpreters, became a trusted provider for the Spanish-speaking community.

But, he says, one external development—the expansion of the Oregon Health Plan to include undocumented adults—has had unexpected impacts.

“We had a lot more patients before OHP expanded; a lot of people had no access,” says Dr. Barnhart. With OHP’s expansion, many more people have insurance. At the same time, he says, “there are not enough primary care providers in our community for all the people on OHP.” Many new OHP patients have to wait for several months before seeing their provider, and some need care sooner than that. It falls to VIM to serve patients in the interim.

“VIM continues to be the clinic for people who have nowhere else to go,” he says. “Looking forward, we expect there will continue to be people who do not have access to the medical care they need. VIM will continue to adjust to the needs of our community.”

Dr. Barnhart began volunteering with VIM’s diabetes program in 2006 while still practicing internal medicine. He joined the VIM board, becoming board chair in 2021. He will remain on VIM’s board for the next three years as past chair.

While we at VIM are grateful for his years of service and leadership, he reflects fondly on his direct support of patients. “I don’t think I’ve had a VIM patient who wasn’t grateful,” he says.

Richard “Dick” Barnhart, MD - VIM Medical Provider



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OUR MISSION

TO UNDERSTAND AND SERVE THE HEALTH AND WELLNESS NEEDS OF MEDICALLY UNDERSERVED ADULTS WHO LIVE AND WORK IN LANE COUNTY

P R O G R A M R E P O R T

C A R E

PROVIDERS

Providers: 40

Primary Care Shifts per Month (avg.): 45

Specialty Care Shifts per Month (avg.): 30



P A T I E N T S

New Patients: 229

Eligible for Care: 723

In-Clinic Visits: 5,154

Behavioral Health Visits: 631

Latino Patient Visits: 55%



V O L U N T E E R S

New Volunteers: 119

Active Volunteers: 234

Onsite Translators: 21

Donated Volunteer Hours: 13,000

Value of Hours Donated: \$552,900

PATIENT ELIGIBILITY

Volunteer Eligibility
Screeners: 9

Financial Screenings
(new/renewing): 573

TOP DIAGNOSES

Diabetes Management
Hypertension
Behavioral Health
Women's Care

EXTERNAL
REFERRALS
1,269

GEOGRAPHIC REGIONS



Eugene: 51%
Springfield: 37%
Rural: 12%

"I Felt Taken Care Of"

Sherrie Aden has been a VIM patient for more than a decade. Neither she nor her husband have worked in jobs that offered health insurance. Sherrie has Type 1 diabetes and needs regular check-ups to keep it in check. VIM, Sherrie says, "has been kind of like a second family. They always make sure to reach out to me for follow-up and to make sure all my diabetic needs are met, as well as other health needs."

Sherrie's husband, Mark, was seen at VIM for high blood pressure and other issues. Now on Medicare, he is trying to reconnect with his former provider. In the meantime, VIM is taking care of his healthcare needs.

Recently Sherrie came down with an eye condition that causes temporary changes in the eye. The condition is concerning to those who come down with it, but it eventually resolves on its own. Through VIM, Sherrie was able to have several eye exams that confirmed that was what she had, that it wasn't related to her diabetes, and would resolve in time.

"I felt taken care of," she says. "The folks at VIM are friendly and caring. I don't know what I would have done all these years without them."

Sherrie Aden - VIM Patient

O N S I T E S P E C I A L T Y S E R V I C E S

Behavioral Health, Cardiology, Dermatology, Diabetes Management, General
Surgery, Gerontology, Gynecology, Ophthalmology, Orthopedics, Physical Therapy,
Psychiatry, Rheumatology, Women's Health, External Referrals

C H A R I T A B L E P H A R M A C Y

Prescriptions Dispensed: 4,973
Value of Dispensed Prescriptions: \$545,700

Allergy R
Anesthesia E
Audiology F
Cardiology E
Dermatology R
Endocrinology R
Gastroenterology R
General & Specialized A
Surgery L
Gynecology S
Imaging P
Infectious Disease E
Home Health C
Nephrology I
Neurology A
Neurosurgery L
Oncology T
Ophthalmology Y
Optometry
Orthopedics
Orthotics
Otorhinolaryngology
(ENT)
Oxygen/Respiratory
Pathology
Physical Therapy
Pulmonology T
Radiology Y
Rheumatology P
Sleep Care E
Transfusion E
Urology S
Wound Care

FINANCIAL STATEMENT

OCTOBER 1, 2023 - SEPTEMBER 30, 2024



“I Had Them on Speed Dial”

At age 64, Richard McFarland found himself without a job or health insurance, and denied coverage by the Oregon Health Plan. To make matters worse, he had a creeping infection in his toe. A diabetic, Richard’s health issues needed immediate attention.

He found his way to VIM Clinic, was approved and has been grateful ever since. “You guys were a godsend,” he says. His experience with staff—from Meghann in the front office, to Dr. Vo, to Elise in external referrals—were positive across the board.

“I knew ‘em all,” he says. “I had them on speed dial.”

When it became clear his toe needed to be removed, Elise helped him get Bridge assistance from PeaceHealth, which meant that surgery would be free, as was a subsequent knee replacement and placement of a pacemaker.

Once he transitioned to Medicare, VIM staff shipped his records to his former provider and made sure he was taken care of. “Even after I left, they stayed on top of things,” he says. “They never quit working with me. It was a joy. They are all in my heart.”

Richard McFarland –VIM patient

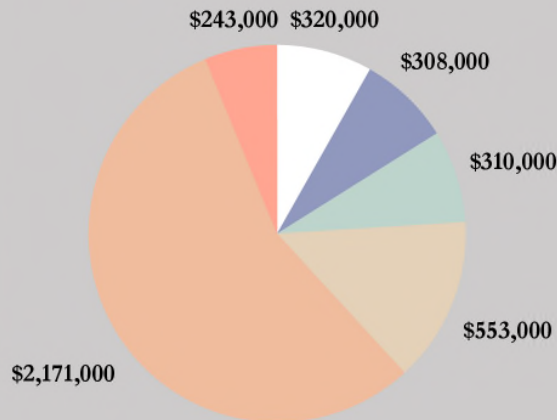
“THERE IS NO BETTER EXERCISE FOR YOUR HEART THAN REACHING DOWN AND HELPING TO LIFT SOMEONE UP”

- BERNARD MELTZER

REVENUE & SUPPORT

\$2,924,000

- DONATIONS
- EVENTS
- IN-KIND
- GRANTS
- OTHER
- VOLUNTEER SERVICES



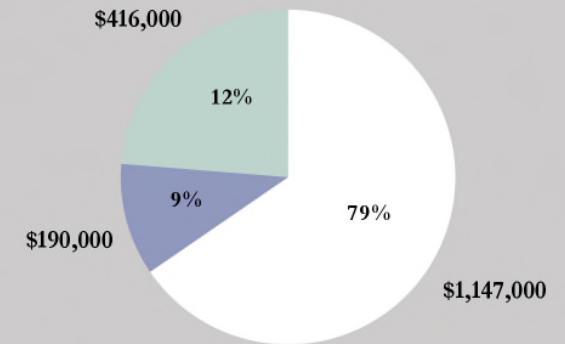
SCAN TO VIEW
VIM'S 990 FORM



EXPENSES

\$2,734,000

- ADMINISTRATIVE
- FUNDRAISING
- PROGRAM SERVICES



WHAT CAN A DONATION CAN BUY?

\$100

BEHAVIORAL HEALTH
TWO COUNSELING SERVICES
FOR ONE PATIENT

\$500

DIABETES MANAGEMENT
ONE MONTH OF INSULIN &
SUPPLIES FOR ONE PATIENT

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“I Know First-Hand the Struggle”

VIM’s success in serving Spanish-speaking patients owes everything to volunteer medical interpreters such as Sebastian Ibanez Sanhueza.

Sebastian, a native of Chile, is a pre-med student in the University of Oregon’s Honors College, majoring in biology and minoring in chemistry. Despite the workload of lab-intensive sciences and the additional demands as an Honors College student, he volunteers a four-hour shift each week at VIM. During the summer he took on additional hours.

In the exam room, Sebastian translates between patients and practitioners, supporting not only primary care visits but also cardiology, orthopedics, and ophthalmology. He also makes follow-up calls to patients regarding lab results and helps them with their prescriptions. In a four-hour shift, he estimates he interacts with 12 Spanish-speaking clients.

“As a Spanish native speaker myself, when I first arrived in the U.S., I had my own issues of communicating to health providers, so I know first-hand the struggle,” he says.

During his first year at UO, Sebastian heard about VIM from a friend, who told him the clinic needed Spanish interpreters. He waited a year until he had greater confidence in his English skills. He has been volunteering for VIM since summer 2023.

Sebastian says the rewards of being an interpreter are many: He loves seeing the progress patients make, such a diabetes patient who was successfully able to lower their A1c’s. And he is grateful for clinic practitioners who mentor him as a future medical student. “They are teaching me the entire time,” he says.

Sebastian Ibanez Sanhueza – VIM Volunteer

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